Your Behavioral Health

If services beyond those provided by the EAP are needed and you are enrolled in the benefit package, your behavioral health benefit 'kicks in'. The network of EAP clinicians is also the network of behavioral health clinicians, so care continues with the same clinician.

Plan Provision	United Behavioral Health	
	In-Network	Out-of-Network
Annual Deductible	None	All services* are subject
Coinsurance	Plan pays 100% You pay 0%	to the deductible and coinsurance.
Maximum Out-of-Pocket (MOOP)	\$600 Individual \$1,500 Family	* Emergency Care coverage is the same as in-network coverage Deductible
Outpatient	100% coverage for the first 30 visits \$20 copay for additional visits beyond the first 30 visits	Individual: \$400 Family: \$1,000 Coinsurance Plan pays 80%
Inpatient	100% coverage for inpatient treatment for mental health or substance abuse	You pay 20% Subject to balance billing Max Out-of-Pocket (MOOP) Individual: \$1,200 Family: \$3,000
	In-Network	Out-of-Network
Do copays apply to the deductible?	N/A	No
Do copays apply to the MOOP?	Yes	No
Does the deductible apply to the MOOP	P N/A	Yes

and MOOP and vice versa.

Intake Telephone Number: 1.800.354.3950 or 1.866.216.9926 (TDD)

Website: www.liveandworkwell.com

Accessing Behavioral Health services

If treatment transitions from EAP to in-network behavioral health, you or your provider **MUST** contact United Behavioral Health. The intake number is printed on the back of your United Healthcare ID card. If you are accessing an out-of-network provider for treatment, **authorization is recommended prior to services being rendered**.